

QUARTER: Q2 2023 DATE: 01.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,163%	0,003%	0,002%
PIS	0,000%	0,003%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	117,333	62,053	260,481
INITIATE CROSS BORDER CREDIT TRANSFER	252,143	57,686	50,080
GET PAYMENT INFORMATION	64,095	Not applicable	Not applicable
GET ACCOUNT INFORMATION	264,375	210,687	120,398
GET CARD INFORMATION	275,039	44,696	45,107
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 02.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,000%
PIS	0,000%	0,003%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	107,000	56,740	214,797
INITIATE CROSS BORDER CREDIT TRANSFER	242,143	53,090	48,993
GET PAYMENT INFORMATION	62,648	Not applicable	Not applicable
GET ACCOUNT INFORMATION	233,184	190,661	118,534
GET CARD INFORMATION	247,859	40,153	40,744
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 03.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,014%	0,001%
PIS	0,199%	0,011%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	153,312	73,891	240,984
INITIATE CROSS BORDER CREDIT TRANSFER	272,550	77,802	55,484
GET PAYMENT INFORMATION	71,993	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,998	253,643	120,934
GET CARD INFORMATION	267,284	55,195	54,438
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 04.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,003%
PIS	0,077%	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,091	72,400	242,257
INITIATE CROSS BORDER CREDIT TRANSFER	258,400	77,054	58,197
GET PAYMENT INFORMATION	79,874	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,631	259,573	118,235
GET CARD INFORMATION	355,236	50,761	50,176
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 05.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,002%
PIS	0,000%	0,011%	0,018%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	131,727	72,490	241,495
INITIATE CROSS BORDER CREDIT TRANSFER	272,091	75,529	54,490
GET PAYMENT INFORMATION	74,855	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,457	242,497	116,709
GET CARD INFORMATION	249,956	50,116	49,251
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 06.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,992%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,008%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,024%	0,013%	0,003%
PIS	0,123%	0,006%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	157,667	73,028	254,326
INITIATE CROSS BORDER CREDIT TRANSFER	269,600	76,624	55,409
GET PAYMENT INFORMATION	79,215	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,383	256,795	117,170
GET CARD INFORMATION	371,638	51,223	50,653
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 07.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,995%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,005%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,405%	0,010%	0,002%
PIS	0,000%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	130,920	71,719	245,521
INITIATE CROSS BORDER CREDIT TRANSFER	236,000	76,220	54,558
GET PAYMENT INFORMATION	62,722	Not applicable	Not applicable
GET ACCOUNT INFORMATION	308,242	226,789	116,550
GET CARD INFORMATION	644,517	47,538	47,862
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 08.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,993%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,007%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,486%	0,002%	0,000%
PIS	0,000%	0,008%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	151,800	61,838	255,039
INITIATE CROSS BORDER CREDIT TRANSFER	271,000	57,680	49,231
GET PAYMENT INFORMATION	65,017	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,634	214,478	109,556
GET CARD INFORMATION	234,156	40,356	41,203
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023 DATE: 09.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,346%	0,008%	0,006%
PIS	0,000%	0,004%	0,028%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	60,453	257,536
INITIATE CROSS BORDER CREDIT TRANSFER	247,250	58,564	47,568
GET PAYMENT INFORMATION	101,507	Not applicable	Not applicable
GET ACCOUNT INFORMATION	236,606	217,383	122,479
GET CARD INFORMATION	235,672	42,735	42,914
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 10.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,007%	0,000%
PIS	0,000%	0,017%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	166,880	71,652	239,500
INITIATE CROSS BORDER CREDIT TRANSFER	253,200	74,298	53,809
GET PAYMENT INFORMATION	85,659	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,927	224,708	124,207
GET CARD INFORMATION	262,877	48,872	49,023
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 11.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,011%	0,002%
PIS	0,000%	0,005%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	173,143	81,019	271,827
INITIATE CROSS BORDER CREDIT TRANSFER	301,875	83,991	59,157
GET PAYMENT INFORMATION	98,008	Not applicable	Not applicable
GET ACCOUNT INFORMATION	307,350	290,215	125,418
GET CARD INFORMATION	279,829	56,528	56,084
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 12.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,022%	0,006%
PIS	0,165%	0,009%	0,022%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	157,455	84,477	311,262
INITIATE CROSS BORDER CREDIT TRANSFER	267,400	87,948	60,493
GET PAYMENT INFORMATION	105,262	Not applicable	Not applicable
GET ACCOUNT INFORMATION	322,830	295,143	129,842
GET CARD INFORMATION	262,189	55,996	56,057
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 13.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,054%	0,021%	0,004%
PIS	0,000%	0,015%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	148,244	72,548	258,971
INITIATE CROSS BORDER CREDIT TRANSFER	261,833	75,239	55,161
GET PAYMENT INFORMATION	107,033	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,700	262,975	117,987
GET CARD INFORMATION	278,365	49,461	48,816
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 14.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,444%	0,004%	0,001%
PIS	0,000%	0,018%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	82,500	62,790	247,976
INITIATE CROSS BORDER CREDIT TRANSFER	251,000	62,286	51,100
GET PAYMENT INFORMATION	83,239	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,803	214,581	104,906
GET CARD INFORMATION	235,597	41,101	41,710
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 15.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,401%	0,000%	0,000%
PIS	0,000%	0,000%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,283	260,832
INITIATE CROSS BORDER CREDIT TRANSFER	226,000	55,282	49,152
GET PAYMENT INFORMATION	84,225	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,698	217,823	104,723
GET CARD INFORMATION	234,897	39,446	40,356
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 16.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,484%	0,000%	0,000%
PIS	0,000%	0,048%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,204	245,984
INITIATE CROSS BORDER CREDIT TRANSFER	241,600	50,459	47,119
GET PAYMENT INFORMATION	110,365	Not applicable	Not applicable
GET ACCOUNT INFORMATION	237,765	205,241	109,146
GET CARD INFORMATION	245,731	38,232	39,227
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 17.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,000%
PIS	0,000%	0,022%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	168,111	58,151	227,956
INITIATE CROSS BORDER CREDIT TRANSFER	243,545	56,590	47,733
GET PAYMENT INFORMATION	80,234	Not applicable	Not applicable
GET ACCOUNT INFORMATION	234,609	205,670	105,902
GET CARD INFORMATION	228,600	39,310	40,093
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 18.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,012%	0,003%
PIS	0,000%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	121,176	70,147	244,790
INITIATE CROSS BORDER CREDIT TRANSFER	260,923	73,676	55,148
GET PAYMENT INFORMATION	61,742	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,962	233,554	112,772
GET CARD INFORMATION	276,125	46,927	47,272
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 19.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,015%	0,003%
PIS	0,000%	0,011%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	137,714	71,202	256,738
INITIATE CROSS BORDER CREDIT TRANSFER	256,000	75,057	54,367
GET PAYMENT INFORMATION	80,178	Not applicable	Not applicable
GET ACCOUNT INFORMATION	289,332	247,784	115,387
GET CARD INFORMATION	236,436	46,039	46,405
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 20.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,012%	0,003%
PIS	0,080%	0,006%	0,020%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	153,091	70,772	255,225
INITIATE CROSS BORDER CREDIT TRANSFER	269,000	74,063	54,712
GET PAYMENT INFORMATION	55,970	Not applicable	Not applicable
GET ACCOUNT INFORMATION	332,643	235,482	110,775
GET CARD INFORMATION	788,960	46,710	46,867
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 21.04.2023

		UPTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		99,381%	99,956%	99,219%

		DOWNTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		0,619%	0,044%	0,781%

		ERROR RESPONSE RATE		
REPORTING METRIC		APIs	e-Banking	Mobile
AIS		4,340%	0,160%	0,682%
PIS		0,000%	0,057%	0,153%
PIIS		No traffic	Not applicable	Not applicable

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC		APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER		139,333	71,210	262,645
INITIATE CROSS BORDER CREDIT TRANSFER		265,643	75,514	54,177
GET PAYMENT INFORMATION		59,765	Not applicable	Not applicable
GET ACCOUNT INFORMATION		295,351	241,690	113,862
GET CARD INFORMATION		242,561	51,251	50,635
SUBMIT FUND CONFIRMATION REQUESTS		No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 22.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,195%	0,001%	0,001%
PIS	0,000%	0,009%	0,042%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	142,000	61,552	270,035
INITIATE CROSS BORDER CREDIT TRANSFER	255,545	58,316	49,963
GET PAYMENT INFORMATION	51,830	Not applicable	Not applicable
GET ACCOUNT INFORMATION	267,697	202,610	106,239
GET CARD INFORMATION	252,987	41,245	41,721
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 23.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,000%	0,000%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	60,615	247,079
INITIATE CROSS BORDER CREDIT TRANSFER	253,857	54,921	50,141
GET PAYMENT INFORMATION	72,847	Not applicable	Not applicable
GET ACCOUNT INFORMATION	241,228	197,085	110,069
GET CARD INFORMATION	230,974	39,514	40,457
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 24.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,008%	0,002%
PIS	0,000%	0,008%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	186,143	71,781	251,180
INITIATE CROSS BORDER CREDIT TRANSFER	283,364	74,899	54,588
GET PAYMENT INFORMATION	70,733	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,932	235,113	115,084
GET CARD INFORMATION	250,413	47,796	47,561
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023 DATE: 25.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,013%	0,002%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	135,231	71,527	268,410
INITIATE CROSS BORDER CREDIT TRANSFER	264,267	75,753	56,044
GET PAYMENT INFORMATION	71,075	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,358	240,419	113,595
GET CARD INFORMATION	255,273	47,395	47,422
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 26.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,001%
PIS	0,000%	0,010%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	133,885	71,269	281,525
INITIATE CROSS BORDER CREDIT TRANSFER	269,944	74,617	55,220
GET PAYMENT INFORMATION	70,743	Not applicable	Not applicable
GET ACCOUNT INFORMATION	310,544	238,242	117,010
GET CARD INFORMATION	255,534	50,815	51,283
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 27.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,993%	99,988%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,007%	0,012%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,022%	0,017%
PIS	0,000%	0,013%	0,027%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	142,318	74,480	277,564
INITIATE CROSS BORDER CREDIT TRANSFER	297,818	77,277	57,508
GET PAYMENT INFORMATION	66,062	Not applicable	Not applicable
GET ACCOUNT INFORMATION	311,326	246,449	119,586
GET CARD INFORMATION	296,331	52,880	53,303
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 28.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,010%	0,003%
PIS	0,000%	0,009%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	163,120	79,846	287,631
INITIATE CROSS BORDER CREDIT TRANSFER	367,400	83,392	57,881
GET PAYMENT INFORMATION	72,167	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,177	271,732	131,025
GET CARD INFORMATION	286,774	62,071	60,526
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 29.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,387%	0,005%	0,002%
PIS	0,087%	0,010%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	104,000	63,384	279,219
INITIATE CROSS BORDER CREDIT TRANSFER	235,400	61,155	49,198
GET PAYMENT INFORMATION	57,594	Not applicable	Not applicable
GET ACCOUNT INFORMATION	268,770	306,368	113,347
GET CARD INFORMATION	255,766	42,223	42,751
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 30.04.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,390%	0,001%	0,000%
PIS	0,000%	0,017%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	60,988	234,801
INITIATE CROSS BORDER CREDIT TRANSFER	231,000	55,517	48,924
GET PAYMENT INFORMATION	75,947	Not applicable	Not applicable
GET ACCOUNT INFORMATION	240,217	229,894	117,782
GET CARD INFORMATION	249,714	40,063	40,747
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 01.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,016%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	102,000	57,754	208,178
INITIATE CROSS BORDER CREDIT TRANSFER	232,750	52,939	46,953
GET PAYMENT INFORMATION	54,160	Not applicable	Not applicable
GET ACCOUNT INFORMATION	236,571	203,770	114,378
GET CARD INFORMATION	231,446	40,226	40,953
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 02.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,018%	0,001%
PIS	0,000%	0,009%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	162,964	76,050	246,510
INITIATE CROSS BORDER CREDIT TRANSFER	271,294	78,213	58,010
GET PAYMENT INFORMATION	68,673	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,185	259,204	119,593
GET CARD INFORMATION	282,915	56,048	55,911
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023 DATE: 03.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,040%	0,005%
PIS	0,065%	0,009%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	145,226	75,893	242,767
INITIATE CROSS BORDER CREDIT TRANSFER	272,143	77,781	57,048
GET PAYMENT INFORMATION	93,600	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,293	291,911	120,187
GET CARD INFORMATION	256,137	52,282	51,714
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 04.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,008%	0,001%
PIS	0,068%	0,009%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	168,292	72,176	246,594
INITIATE CROSS BORDER CREDIT TRANSFER	270,200	74,277	54,544
GET PAYMENT INFORMATION	64,103	Not applicable	Not applicable
GET ACCOUNT INFORMATION	305,283	246,802	114,009
GET CARD INFORMATION	294,339	48,599	48,052
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 05.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,018%	0,014%	0,003%
PIS	0,000%	0,008%	0,025%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	150,692	73,306	247,034
INITIATE CROSS BORDER CREDIT TRANSFER	263,333	79,186	58,396
GET PAYMENT INFORMATION	64,198	Not applicable	Not applicable
GET ACCOUNT INFORMATION	347,321	255,300	116,534
GET CARD INFORMATION	500,651	52,154	52,464
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 06.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,235%	0,006%	0,003%
PIS	0,113%	0,014%	0,018%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	128,000	62,277	252,531
INITIATE CROSS BORDER CREDIT TRANSFER	275,846	61,411	51,085
GET PAYMENT INFORMATION	51,890	Not applicable	Not applicable
GET ACCOUNT INFORMATION	270,150	228,972	104,114
GET CARD INFORMATION	252,836	40,544	41,470
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 07.05.2023

		UPTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		100,000%	99,998%	99,998%

		DOWNTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		0,000%	0,002%	0,002%

		ERROR RESPONSE RATE		
REPORTING METRIC		APIs	e-Banking	Mobile
AIS		0,529%	0,008%	0,004%
PIS		0,000%	0,004%	0,004%
PIIS		No traffic	Not applicable	Not applicable

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC		APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER		No traffic	58,432	217,042
INITIATE CROSS BORDER CREDIT TRANSFER		258,571	54,733	48,629
GET PAYMENT INFORMATION		57,383	Not applicable	Not applicable
GET ACCOUNT INFORMATION		238,308	210,877	106,504
GET CARD INFORMATION		246,650	37,306	38,306
SUBMIT FUND CONFIRMATION REQUESTS		No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 08.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,997%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,003%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,013%	0,002%
PIS	0,260%	0,010%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	126,938	67,399	227,915
INITIATE CROSS BORDER CREDIT TRANSFER	245,750	72,313	51,112
GET PAYMENT INFORMATION	54,613	Not applicable	Not applicable
GET ACCOUNT INFORMATION	311,654	236,003	108,379
GET CARD INFORMATION	408,814	44,981	44,350
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 09.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,014%	0,003%
PIS	0,000%	0,008%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	132,667	68,175	233,049
INITIATE CROSS BORDER CREDIT TRANSFER	231,500	72,844	50,554
GET PAYMENT INFORMATION	55,539	Not applicable	Not applicable
GET ACCOUNT INFORMATION	273,485	235,816	103,113
GET CARD INFORMATION	328,096	43,028	43,433
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 10.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,012%	0,002%
PIS	0,000%	0,007%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	123,462	64,999	235,621
INITIATE CROSS BORDER CREDIT TRANSFER	240,800	69,145	50,331
GET PAYMENT INFORMATION	61,546	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,353	225,307	104,857
GET CARD INFORMATION	548,523	43,358	43,545
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 11.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,010%	0,002%
PIS	0,126%	0,011%	0,018%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	120,862	64,765	241,518
INITIATE CROSS BORDER CREDIT TRANSFER	252,316	68,852	50,008
GET PAYMENT INFORMATION	54,592	Not applicable	Not applicable
GET ACCOUNT INFORMATION	281,555	220,273	104,217
GET CARD INFORMATION	376,652	42,932	43,645
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 12.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,024%	0,016%	0,001%
PIS	0,000%	0,009%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	140,214	65,670	240,523
INITIATE CROSS BORDER CREDIT TRANSFER	243,700	70,293	50,432
GET PAYMENT INFORMATION	55,363	Not applicable	Not applicable
GET ACCOUNT INFORMATION	283,185	221,828	102,460
GET CARD INFORMATION	418,274	43,412	43,327
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 13.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,175%	0,072%	0,002%
PIS	0,000%	0,019%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,765	226,034
INITIATE CROSS BORDER CREDIT TRANSFER	207,500	60,252	45,471
GET PAYMENT INFORMATION	43,058	Not applicable	Not applicable
GET ACCOUNT INFORMATION	245,793	188,498	102,042
GET CARD INFORMATION	211,509	39,264	39,353
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 14.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,001%
PIS	0,000%	0,017%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,570	248,961
INITIATE CROSS BORDER CREDIT TRANSFER	223,500	52,195	47,300
GET PAYMENT INFORMATION	62,708	Not applicable	Not applicable
GET ACCOUNT INFORMATION	222,776	194,227	110,903
GET CARD INFORMATION	219,465	37,028	38,285
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 15.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,012%	0,001%
PIS	0,000%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	133,622	67,202	242,495
INITIATE CROSS BORDER CREDIT TRANSFER	229,000	70,384	49,909
GET PAYMENT INFORMATION	59,305	Not applicable	Not applicable
GET ACCOUNT INFORMATION	280,238	216,185	107,031
GET CARD INFORMATION	262,321	44,429	44,409
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 16.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,017%	0,003%
PIS	0,255%	0,014%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	120,000	67,965	238,380
INITIATE CROSS BORDER CREDIT TRANSFER	245,167	71,293	50,198
GET PAYMENT INFORMATION	68,833	Not applicable	Not applicable
GET ACCOUNT INFORMATION	281,380	227,809	105,014
GET CARD INFORMATION	286,412	43,134	42,997
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 17.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,016%	0,016%	0,002%
PIS	0,000%	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	112,412	65,678	232,865
INITIATE CROSS BORDER CREDIT TRANSFER	234,071	69,533	51,536
GET PAYMENT INFORMATION	51,167	Not applicable	Not applicable
GET ACCOUNT INFORMATION	277,148	214,582	102,629
GET CARD INFORMATION	387,788	42,030	42,338
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 18.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,007%	0,002%
PIS	0,000%	0,011%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	121,040	65,838	240,825
INITIATE CROSS BORDER CREDIT TRANSFER	236,800	68,755	50,721
GET PAYMENT INFORMATION	47,233	Not applicable	Not applicable
GET ACCOUNT INFORMATION	283,030	214,253	103,053
GET CARD INFORMATION	381,824	42,414	42,717
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 19.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,030%	0,017%	0,002%
PIS	0,085%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	111,000	66,385	247,204
INITIATE CROSS BORDER CREDIT TRANSFER	275,400	69,993	53,027
GET PAYMENT INFORMATION	50,232	Not applicable	Not applicable
GET ACCOUNT INFORMATION	290,302	214,982	100,728
GET CARD INFORMATION	476,713	42,736	42,741
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 20.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,244%	0,005%	0,004%
PIS	0,000%	0,004%	0,008%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	127,062	59,314	259,515
INITIATE CROSS BORDER CREDIT TRANSFER	375,714	60,284	47,867
GET PAYMENT INFORMATION	44,463	Not applicable	Not applicable
GET ACCOUNT INFORMATION	241,725	199,105	100,891
GET CARD INFORMATION	231,857	38,848	39,309
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 21.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,004%
PIS	0,000%	0,019%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,171	236,141
INITIATE CROSS BORDER CREDIT TRANSFER	228,000	53,421	46,216
GET PAYMENT INFORMATION	72,646	Not applicable	Not applicable
GET ACCOUNT INFORMATION	222,848	191,762	106,802
GET CARD INFORMATION	205,194	37,575	37,820
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 22.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,012%	0,002%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	131,083	69,441	245,217
INITIATE CROSS BORDER CREDIT TRANSFER	248,000	75,180	52,921
GET PAYMENT INFORMATION	43,301	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,047	217,528	105,724
GET CARD INFORMATION	327,247	45,406	45,469
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 23.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,011%	0,002%
PIS	0,000%	0,005%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,188	68,342	249,868
INITIATE CROSS BORDER CREDIT TRANSFER	247,857	72,053	53,085
GET PAYMENT INFORMATION	45,360	Not applicable	Not applicable
GET ACCOUNT INFORMATION	289,578	214,569	101,511
GET CARD INFORMATION	322,955	44,929	44,778
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 24.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,017%	0,015%	0,002%
PIS	0,000%	0,004%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	132,200	68,426	253,941
INITIATE CROSS BORDER CREDIT TRANSFER	256,000	72,276	54,241
GET PAYMENT INFORMATION	46,539	Not applicable	Not applicable
GET ACCOUNT INFORMATION	281,191	213,250	100,645
GET CARD INFORMATION	193,645	44,927	44,952
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 25.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,016%	0,001%
PIS	0,000%	0,006%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	179,143	70,282	284,373
INITIATE CROSS BORDER CREDIT TRANSFER	249,889	74,166	54,465
GET PAYMENT INFORMATION	49,900	Not applicable	Not applicable
GET ACCOUNT INFORMATION	301,911	222,862	101,817
GET CARD INFORMATION	355,047	47,409	47,782
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 26.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,998%	99,992%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,002%	0,008%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,130%	0,019%	0,008%
PIS	0,000%	0,012%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	114,474	69,295	271,591
INITIATE CROSS BORDER CREDIT TRANSFER	239,000	72,993	53,027
GET PAYMENT INFORMATION	51,217	Not applicable	Not applicable
GET ACCOUNT INFORMATION	303,961	217,240	103,654
GET CARD INFORMATION	527,008	46,815	47,131
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 27.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,163%	0,002%	0,002%
PIS	0,000%	0,023%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	113,333	61,288	273,251
INITIATE CROSS BORDER CREDIT TRANSFER	240,333	60,685	48,324
GET PAYMENT INFORMATION	52,605	Not applicable	Not applicable
GET ACCOUNT INFORMATION	285,076	192,919	101,642
GET CARD INFORMATION	269,709	40,243	40,908
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 28.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,002%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,474	243,537
INITIATE CROSS BORDER CREDIT TRANSFER	210,000	54,479	47,326
GET PAYMENT INFORMATION	67,812	Not applicable	Not applicable
GET ACCOUNT INFORMATION	225,230	181,002	105,496
GET CARD INFORMATION	218,984	39,557	40,225
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 29.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,995%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,005%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,017%	0,008%
PIS	0,000%	0,010%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	161,960	70,640	252,698
INITIATE CROSS BORDER CREDIT TRANSFER	265,273	75,413	53,424
GET PAYMENT INFORMATION	56,739	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,952	205,352	106,083
GET CARD INFORMATION	271,483	51,044	51,058
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 30.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,006%
PIS	0,000%	0,007%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	118,562	71,210	262,787
INITIATE CROSS BORDER CREDIT TRANSFER	229,571	75,058	53,632
GET PAYMENT INFORMATION	52,488	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,081	211,959	101,285
GET CARD INFORMATION	201,047	52,038	51,908
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 31.05.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,010%	0,004%
PIS	0,000%	0,012%	0,021%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	137,438	74,391	264,569
INITIATE CROSS BORDER CREDIT TRANSFER	265,308	78,883	55,105
GET PAYMENT INFORMATION	59,629	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,765	216,358	110,652
GET CARD INFORMATION	275,109	58,184	57,423
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 01.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,015%	0,004%
PIS	0,000%	0,010%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	171,800	68,967	243,941
INITIATE CROSS BORDER CREDIT TRANSFER	290,889	72,836	51,759
GET PAYMENT INFORMATION	47,990	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,459	217,102	109,619
GET CARD INFORMATION	250,630	49,923	49,951
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 02.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,014%	0,009%	0,003%
PIS	0,000%	0,005%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	133,783	70,300	238,658
INITIATE CROSS BORDER CREDIT TRANSFER	371,667	75,735	51,696
GET PAYMENT INFORMATION	49,359	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,569	221,186	100,999
GET CARD INFORMATION	272,520	48,896	48,332
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 03.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,401%	0,001%	0,001%
PIS	0,000%	0,020%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	118,000	60,068	257,431
INITIATE CROSS BORDER CREDIT TRANSFER	223,000	59,706	48,713
GET PAYMENT INFORMATION	44,563	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,332	188,761	100,437
GET CARD INFORMATION	273,860	39,976	40,983
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023 DATE: 04.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,318%	0,002%	0,001%
PIS	0,000%	0,015%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	112,000	57,649	234,954
INITIATE CROSS BORDER CREDIT TRANSFER	216,917	56,533	46,884
GET PAYMENT INFORMATION	60,499	Not applicable	Not applicable
GET ACCOUNT INFORMATION	220,507	186,263	103,608
GET CARD INFORMATION	215,786	38,896	39,403
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 05.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,000%
PIS	0,000%	0,023%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	127,222	60,024	212,860
INITIATE CROSS BORDER CREDIT TRANSFER	216,100	62,201	46,662
GET PAYMENT INFORMATION	45,720	Not applicable	Not applicable
GET ACCOUNT INFORMATION	255,326	190,626	101,542
GET CARD INFORMATION	172,521	40,408	40,890
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 06.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,009%	0,001%
PIS	0,000%	0,009%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	113,864	70,228	230,673
INITIATE CROSS BORDER CREDIT TRANSFER	276,400	75,161	65,040
GET PAYMENT INFORMATION	68,026	Not applicable	Not applicable
GET ACCOUNT INFORMATION	305,387	221,278	105,417
GET CARD INFORMATION	246,500	48,533	48,940
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 07.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,017%	0,004%
PIS	0,000%	0,010%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	218,000	71,683	239,167
INITIATE CROSS BORDER CREDIT TRANSFER	255,667	74,745	55,276
GET PAYMENT INFORMATION	61,768	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,207	224,418	100,415
GET CARD INFORMATION	204,207	47,671	48,047
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 08.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,014%	0,002%
PIS	0,000%	0,005%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	136,406	67,025	240,408
INITIATE CROSS BORDER CREDIT TRANSFER	230,444	71,418	52,583
GET PAYMENT INFORMATION	50,198	Not applicable	Not applicable
GET ACCOUNT INFORMATION	279,487	216,483	101,731
GET CARD INFORMATION	191,959	46,364	45,908
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 09.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,002%
PIS	0,000%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	130,536	68,008	254,296
INITIATE CROSS BORDER CREDIT TRANSFER	224,600	73,303	52,762
GET PAYMENT INFORMATION	47,457	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,847	229,403	102,730
GET CARD INFORMATION	249,899	46,370	46,421
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 10.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,079%	100,000%	99,994%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,921%	0,000%	0,006%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,210%	0,021%	0,002%
PIS	1,845%	0,012%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,000	71,466	266,474
INITIATE CROSS BORDER CREDIT TRANSFER	278,118	72,472	57,959
GET PAYMENT INFORMATION	59,706	Not applicable	Not applicable
GET ACCOUNT INFORMATION	254,058	198,907	106,216
GET CARD INFORMATION	224,246	40,972	41,184
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 11.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,002%
PIS	0,000%	0,013%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	65,964	235,664
INITIATE CROSS BORDER CREDIT TRANSFER	211,000	66,623	56,252
GET PAYMENT INFORMATION	63,867	Not applicable	Not applicable
GET ACCOUNT INFORMATION	230,712	191,980	106,730
GET CARD INFORMATION	196,203	39,295	39,725
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 12.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,014%	0,020%	0,003%
PIS	0,000%	0,003%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,091	84,808	254,335
INITIATE CROSS BORDER CREDIT TRANSFER	259,500	89,015	66,609
GET PAYMENT INFORMATION	48,400	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,647	218,088	108,173
GET CARD INFORMATION	240,580	49,207	49,125
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 13.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,020%	0,016%	0,006%
PIS	0,000%	0,005%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	134,800	79,924	251,437
INITIATE CROSS BORDER CREDIT TRANSFER	254,750	84,481	66,605
GET PAYMENT INFORMATION	51,511	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,010	224,301	102,513
GET CARD INFORMATION	215,108	47,043	47,243
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 14.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,003%
PIS	0,000%	0,005%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	123,100	79,770	251,706
INITIATE CROSS BORDER CREDIT TRANSFER	265,000	83,957	62,352
GET PAYMENT INFORMATION	47,159	Not applicable	Not applicable
GET ACCOUNT INFORMATION	284,584	220,764	101,107
GET CARD INFORMATION	236,955	45,720	45,856
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 15.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,020%	0,003%
PIS	0,799%	0,006%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	148,643	80,157	245,512
INITIATE CROSS BORDER CREDIT TRANSFER	239,444	84,392	61,857
GET PAYMENT INFORMATION	53,103	Not applicable	Not applicable
GET ACCOUNT INFORMATION	279,985	220,032	103,702
GET CARD INFORMATION	242,268	46,823	47,225
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 16.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,953%	99,952%	99,910%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,047%	0,048%	0,090%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,144%	0,029%	0,049%
PIS	0,000%	0,006%	0,022%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	113,529	81,009	253,639
INITIATE CROSS BORDER CREDIT TRANSFER	236,250	85,547	66,863
GET PAYMENT INFORMATION	56,325	Not applicable	Not applicable
GET ACCOUNT INFORMATION	290,738	217,851	104,802
GET CARD INFORMATION	241,887	47,147	47,374
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 17.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,181%	0,006%	0,004%
PIS	0,000%	0,004%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	69,429	270,817
INITIATE CROSS BORDER CREDIT TRANSFER	328,750	71,365	59,369
GET PAYMENT INFORMATION	49,103	Not applicable	Not applicable
GET ACCOUNT INFORMATION	273,908	204,131	105,332
GET CARD INFORMATION	262,372	41,484	41,897
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 18.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,867%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,133%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,027%	0,001%
PIS	1,485%	0,015%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	67,943	241,601
INITIATE CROSS BORDER CREDIT TRANSFER	269,200	69,134	58,635
GET PAYMENT INFORMATION	61,213	Not applicable	Not applicable
GET ACCOUNT INFORMATION	228,664	190,535	108,579
GET CARD INFORMATION	228,600	40,163	40,903
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 19.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,063%	0,004%
PIS	0,000%	0,013%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	123,636	80,946	249,336
INITIATE CROSS BORDER CREDIT TRANSFER	311,600	85,522	66,149
GET PAYMENT INFORMATION	47,145	Not applicable	Not applicable
GET ACCOUNT INFORMATION	301,086	225,880	107,601
GET CARD INFORMATION	229,197	49,685	49,003
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023 DATE: 20.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,011%	0,015%	0,006%
PIS	0,000%	0,007%	0,019%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	142,700	79,495	252,553
INITIATE CROSS BORDER CREDIT TRANSFER	283,583	83,383	65,344
GET PAYMENT INFORMATION	55,092	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,436	222,213	103,717
GET CARD INFORMATION	221,475	49,531	48,956
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 21.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,088%	0,028%
PIS	0,000%	0,007%	0,016%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	164,500	78,679	255,716
INITIATE CROSS BORDER CREDIT TRANSFER	236,333	82,509	64,591
GET PAYMENT INFORMATION	50,058	Not applicable	Not applicable
GET ACCOUNT INFORMATION	290,074	230,072	106,989
GET CARD INFORMATION	236,487	47,548	47,599
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 22.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,010%	0,014%	0,007%
PIS	0,000%	0,006%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	119,370	77,686	254,311
INITIATE CROSS BORDER CREDIT TRANSFER	233,100	81,619	62,192
GET PAYMENT INFORMATION	54,222	Not applicable	Not applicable
GET ACCOUNT INFORMATION	305,570	225,391	105,760
GET CARD INFORMATION	240,525	46,690	46,448
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 23.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,011%	0,001%
PIS	0,000%	0,012%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	104,762	79,090	224,640
INITIATE CROSS BORDER CREDIT TRANSFER	239,200	83,741	63,552
GET PAYMENT INFORMATION	57,878	Not applicable	Not applicable
GET ACCOUNT INFORMATION	301,018	226,896	103,232
GET CARD INFORMATION	239,290	47,453	47,501
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 24.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,242%	0,002%	0,001%
PIS	0,000%	0,008%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	117,000	67,459	235,764
INITIATE CROSS BORDER CREDIT TRANSFER	243,750	66,904	56,354
GET PAYMENT INFORMATION	44,912	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,434	202,651	99,772
GET CARD INFORMATION	231,705	40,649	41,178
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 25.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,005%
PIS	0,000%	0,000%	0,020%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	84,165	252,638
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	69,944	56,357
GET PAYMENT INFORMATION	90,100	Not applicable	Not applicable
GET ACCOUNT INFORMATION	243,907	196,970	119,921
GET CARD INFORMATION	212,818	40,055	39,740
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 26.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,011%	0,002%
PIS	0,000%	0,008%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	118,700	83,143	285,989
INITIATE CROSS BORDER CREDIT TRANSFER	255,077	86,280	67,556
GET PAYMENT INFORMATION	50,216	Not applicable	Not applicable
GET ACCOUNT INFORMATION	303,722	219,143	108,090
GET CARD INFORMATION	245,866	51,983	52,583
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023

DATE: 27.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,021%	0,012%	0,008%
PIS	0,110%	0,009%	0,028%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	146,553	85,990	298,836
INITIATE CROSS BORDER CREDIT TRANSFER	249,636	89,843	70,664
GET PAYMENT INFORMATION	76,618	Not applicable	Not applicable
GET ACCOUNT INFORMATION	310,676	227,039	111,111
GET CARD INFORMATION	233,614	53,013	52,860
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2023

DATE: 28.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,030%	0,012%	0,008%
PIS	0,000%	0,010%	0,022%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	136,231	88,133	338,629
INITIATE CROSS BORDER CREDIT TRANSFER	244,250	92,552	71,162
GET PAYMENT INFORMATION	55,334	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,263	229,398	112,378
GET CARD INFORMATION	261,671	54,324	54,376
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 29.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,011%	0,006%
PIS	0,064%	0,005%	0,022%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	176,925	92,008	291,549
INITIATE CROSS BORDER CREDIT TRANSFER	274,000	96,496	75,051
GET PAYMENT INFORMATION	48,961	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,666	234,188	115,980
GET CARD INFORMATION	245,146	58,574	58,260
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2023 DATE: 30.06.2023

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,006%
PIS	0,000%	0,009%	0,020%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	193,811	153,272	375,457
INITIATE CROSS BORDER CREDIT TRANSFER	367,400	161,431	114,048
GET PAYMENT INFORMATION	100,545	Not applicable	Not applicable
GET ACCOUNT INFORMATION	364,294	307,255	157,916
GET CARD INFORMATION	347,098	106,615	98,964
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments: